



## Bonita National – Reservation Policy and Procedures

We currently have one reservation system. This is accessible through the Bonita National HOA website:

[www.bonitanationalgolfcc.com](http://www.bonitanationalgolfcc.com)

- Members must have a credit card or ACH on file with member billing to dine in the Clubhouse or the Pool Café.
- All charges are placed on the member account and billed from member billing monthly.
- Cancellations must be made within 3 hours of your reservation time, or you will be charged for your reservation. \$25 per person.
- Members will be charged a no-show fee of \$25 per person for all *Dining* reservations that are not present.
- Members will be charged the full amount of any *Event* reservation, as the no-show charge, if they fail to attend or cancel within 72 hours.

### **How to make a reservation:**

#### **Clubhouse & Bistro:**

Click Social & Dining tab>

Click Online Dining Reservations>

Click LOCATION> Click PARTY SIZE > Click DATE > Click TIME

Click> SEARCH & Choose your reservation

### **How to make an Event Reservation:**

Click Social & Dining Tab>

Click> Social & Dining Calendar

Click> The Event Date & Time you would like to reserve

Click> View Details & proceed with reservation

### **Dining Reservation Clubhouse Details:**

We encourage reservations for all dining. We encourage you to make your reservations at least 24 hours in advance. We will do our best to accommodate walk in traffic but cannot guarantee availability.

Tables will be released after a 15-minute grace period of your reservation time. Tables cannot be held.

Members are encouraged to call Food & Beverage Management, if plans change, so they can do their best to accommodate, and properly staff.

Reservations are not required for lunch, and walk-ins are welcome.

### **Dining Reservation Pool Café Details:**

Reservations are not accepted at the Pool Café.

Tables are based on first come, first served.

### **Dining Reservation Event Details:**

Specific events hosted at our community will be listed as “Members Only” to accommodate high demand.

Guests will be allowed if events are not at full capacity, one week prior to the event.

A waiting list will be created if the event is at full capacity. This is based on first come, first served. They will be contacted as space becomes available. You must be the current member to book any events.

Reservations are limited for only your household, unless stated differently on the event flyer.

### **Dining Private Function / Event Details:**

If you make a reservation for a larger group- and are considered the “host” of a non-member group, you will be billed for the full number of seats at the table, if the cancelation is not made within 72 hours in advance.